

## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (IPO, FPO & OFS)

### ANNEXURE -'B'

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from	0	0	0	0	0	0
	Investors						
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2024*	0	0	0	0		
2	2025		Will be updated as and when applicable				
	<b>Grand Total</b>	0	0	0	0		

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (RIGHT ISSUE)

## **ANNEXURE -'B'**

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly	0	0	0	0	0	0
	from	O	O	O	O	O	O
	Investors						
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2024*	0	0	0	0
2	2025				
	<b>Grand Total</b>	0	0	0	0

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.

<sup>#</sup>Inclusive of complaints pending as on the last day of the month



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PREFERENTIAL ISSUE)

## **ANNEXURE -'B'**

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2024*	0	0	0	0	
2	2025	Will be updated as and when applicable				
	<b>Grand Total</b>	0	0	0	0	

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (QIP)

## **ANNEXURE -'B'**

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2024*	0	0	0	0	
2	2025	Will be updated as and when applicable				
	<b>Grand Total</b>	0	0	0	0	

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (TAKEOVER)

## ANNEXURE -'B'

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly	0	0	0	0	0	0
	from	U	U	U	U	U	U
	Investors						
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2024*	0	0	0	0		
2	2025		Will be updated as and when applicable				
	<b>Grand Total</b>	0	0	0	0		

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (DELISTING)

## **ANNEXURE -'B'**

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2024*	0	0	0	0	
2	2025		Will be updated as and when applicable			
	<b>Grand Total</b>	0	0	0	0	

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (BUYBACK)

## ANNEXURE -'B'

## Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly	0	0	0	0	0	0
	from	U	U	U	U	U	U
	Investors						
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0

Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints (For 5 months on rolling basis)-

Sr No	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month*	Pending at the end of the particular month#
1	December 2024	0	0	0	0
2	November 2024	0	0	0	0
	Grand Total	0	0	0	0

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2024*	0	0	0	0		
2	2025		Will be updated as and when applicable				
	<b>Grand Total</b>	0	0	0	0		

<sup>\*</sup>data shall be updated after the completion of respective calendar year. Presently till date.



# INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (MUNICIPAL DEBTSECURITIES) ANNEXURE - 'B'

Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	NII	1411	1411	MI	NII	1411
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints for the Financial Year -

Sr No	have in	Carried forwardfrom previous month		0	Pending at the end of the particular month#		
1	August 2024		Not Applicable				
2	September 2024	Not Applicable					
3	October 2024		Not A	Applicable			
4	November 2024		1	Nil			
5	December 2024	Nil					
	Grand Total		]	Nil			

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

## <u>Last 3 years trend (calendar year) – </u>

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Applicable				
3	2024-25*		Nil				
	<b>Grand Total</b>		Ni	l			

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PRIVATE PLACEMENT OF NON -CONVERTIBLE SECURITIES)

### ANNEXURE - 'B'

#### Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	1 <b>NII</b>	MII	1411	MII	NII	NII
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints for the Financial Year -

Sr No	L =	Carried forwardfrom previous month	9		Pending at the end of the particular month#	
1	August 2024		Not A	Applicable		
2	September 2024		Not A	Applicable		
3	October 2024		Not A	Applicable		
4	November 2024		1	Vil		
5	December 2024	Nil				
	Grand Total	Nil				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

## <u>Last 3 years trend (calendar year) –</u>

Sr. No	Year	Carried forward from	Received during the	Resolved during the	Pending at the end of		
51.140	1 cai	previous year	particular year	particular year	the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Ap	plicable			
3	2024-25*		Nil				
	<b>Grand Total</b>		Ni	I			

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER PUBLIC ISSUE OF NON-CONVERTIBLE REDEEMABLE PREFERENCE SHARES

#### **ANNEXURE - 'B'**

Data for every month ending - December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	1411	1411	1411	1411	1411	1411
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints for the Financial Year -

Sr No	h = 43	Carried forwardfrom previous month	8	_	Pending at the end of the particular month#		
1	August 2024		Not A	Applicable			
2	September 2024		Not A	Applicable			
3	October 2024		Not A	Applicable			
4	November 2024		N	Vil			
5	December 2024	Nil					
	Grand Total		Nil				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

## <u>Last 3 years trend (calendar year) –</u>

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Ap	plicable			
3	2024-25*		Nil				
	Grand Total		Ni	l			

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PUBLIC ISSUE OF REIT)

## ANNEXURE - 'B'

Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1 2	Directly from Investors SEBI (SCORES)						
3	Stock Exchanges (if relevant)	Nil	Nil	Nil	Nil	Nil	Nil
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints for the Financial Year -

Sr No		Carried forwardfrom previous month			Pending at the end of the particular month#	
1	August 2024		Not A	Applicable		
2	September 2024		Not A	Applicable		
3	October 2024		Not A	Applicable		
4	November 2024		N	Vil		
5	December 2024	Nil				
	Grand Total		1	Nil		

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month

## <u>Last 3 years trend (calendar year) –</u>

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year			
1	2022-23		Not Applicable					
2	2023-24		Not Ap	plicable				
3	2024-25*		Nil					
	Grand Total		Ni	1				

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PUBLIC ISSUE OF INVIT)

## ANNEXURE - 'B'

Data for every month ending - December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	INII	MII	1411	1411	NII	NII
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints for the Financial Year -

Sr No	have the	Carried forwardfrom previous month	_	0	Pending at the end of the particular month#		
1	August 2024		Not A	Applicable			
2	September 2024		Not A	Applicable			
3	October 2024		Not A	Applicable			
4	November 2024		Nil				
5	December 2024	Nil					
	Grand Total		]	Nil			

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2022-23		Not Applicable			
2	2023-24		Not Ap	plicable		
3	2024-25*		Nil			
	Grand Total		Ni	I		

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PRIVATE PLACEMENTOF REIT)

## ANNEXURE - 'B'

Data for every month ending - December 31, 2024

Sr No	Received from	Pending as at the end of last Month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	INII	NII	NII	1411	NII	NII
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints for the Financial Year -

Sr No	h	Carried forwardfrom previous month	Ŭ	0	Pending at the end of the particular month#		
1	August 2024		Not Applicable				
2	September 2024	Not Applicable					
3	October 2024		Not A	Applicable			
4	November 2024		1	Vil			
5	December 2024	Nil					
	Grand Total		]	Nil			

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.
#Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Ap	plicable			
3	2024-25*		Nil				
	Grand Total		Ni	1			

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PRIVATE PLACEMENTOF INVIT)

### **ANNEXURE - 'B'**

Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	1411	1411	1411	1411	1411	1411
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints for the Financial Year -

Sr No	h	Carried forwardfrom previous month	_	_	Pending at the end of the particular month#			
1	August 2024		Not Applicable					
2	September 2024		Not Applicable					
3	October 2024		Not A	Applicable				
4	November 2024		N	Vil				
5	December 2024	Nil						
	Grand Total		1	Vil				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from	Received during the	Resolved during the	Pending at the end of		
51.110	Tear	previous year	particular year	particular year	the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Ap	plicable			
3	2024-25*		Ni	1			
	Grand Total		Nil				

<sup>\*</sup> Till date



## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (PUBLIC ISSUE OF DEBT SECURITIES)

### ANNEXURE - 'B'

Data for every month ending - December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Pending complaints > 1 month	Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	NII	NII	NII	Nii	NII	NII
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

### Trend of monthly disposal of complaints for the Financial Year -

Sr No	have in	Carried forwardfrom previous month	_		Pending at the end of the particular month#		
1	August 2024		Not Applicable				
2	September 2024	Not Applicable					
3	October 2024		Not A	Applicable			
4	November 2024		1	Vil			
5	December 2024	Nil					
	Grand Total	Nil					

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year		
1	2022-23		Not Applicable				
2	2023-24		Not Ap	plicable			
3	2024-25*		Nil				
	Grand Total		Ni	I			

<sup>\*</sup> Till date

<sup>#</sup>Inclusive of complaints pending as on the last day of the month

## INVESTORS COMPLAINTS DATA BY REGISTERED MERCHANT BANKER (CONSOLIDATI

### **ANNEXURE - 'B'**

Data for every month ending – December 31, 2024

Sr No	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #		Average Resolution time^ (in days)
1	Directly from Investors						
2	SEBI (SCORES)	Nil	Nil	Nil	Nil	Nil	Nil
3	Stock Exchanges (if relevant)	111	111	1411	μ <b>111</b>	111	111
4	Other Sources (if any)						
5	Grand Total						

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

## Trend of monthly disposal of complaints for the Financial Year -

Sr No	have the	Carried forwardfrom previous month			Pending at the end of the particular month#	
1	August 2024		Not A	Applicable		
2	September 2024	Not Applicable				
3	October 2024		Not A	Applicable		
4	November 2024	Nil				
5	December 2024	Nil				
	Grand Total	Nil				

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month. #Inclusive of complaints pending as on the last day of the month

Sr. No	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year	
1	2022-23		Not Applicable			
2	2023-24		Not Ap	plicable		
3	2024-25*		Nil			
	Grand Total		Ni	1		

<sup>\*</sup> Till date